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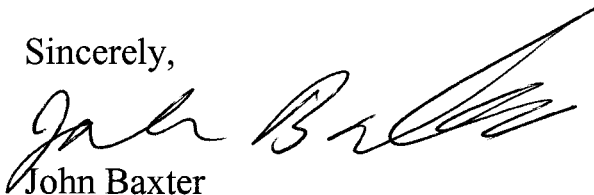
4700  
G-04204A-06-0463  
G-04204A-06-0013  
G-04204A-05-0837

To: The Arizona Corporation Commission

I have recently learned that Unisource Energy Services is requesting a rate increase and I wanted to tell you how this will affect my life. Here in Northern Arizona we experience great weather and temperature change. The rate increase would affect me and my family by causing us to make difficult choices concerning health coverage, safety and well being. My family and I are already stretched financially and living month to month. This rate increase will cause us to stretch an already tight budget and force us to do with out or cut back. As a state employee, we are already on a limited income. Please consider my request that you do not allow this rate increase.

Thank You.

Sincerely,




John Baxter  
712 N. Winslow Ave.  
Winslow, AZ 86047  
928-289-2346

4/13/2007

Arizona Corporation Commission  
DOCKETED

APR 16 2007

DOCKETED BY AZ CORP COMMISSION  
DOCUMENT CONTROL

2007 APR 16 1P 2:26

RECEIVED

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

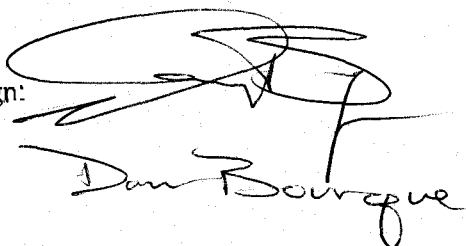
A rate increase would effect me in the following manner

unacceptable. Its challenging enough in this day & age to raise a family within az, and with prices at the pumps the way they are, it just becomes another unnecessary stressor in life. I'm actually shocked at the prices that are already set.

Please consider my request that you do not allow this rate increase

Thank you,

Sign:

  
Dan Bourque

Date;

4-12-07

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

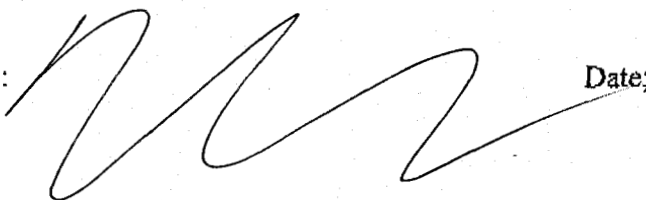
I have 4 kids a dishwasher  
and a car. I would not be able to  
pay for these things if the rate  
increase is too high for me. It is  
already high enough.

Please consider my request that you do not allow this rate increase

Thank you,

Veeberz

Sign:



Date:

4/6/07

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

*This may be a situation where for my family of four to look into buying a propane tank and purchase propane. We are in need of saving our resources and limiting our usage.*

Please consider my request that you do not allow this rate increase

Thank you,

Sign:

*Harmathy*  
312 Carol Dr.  
Winstn, AZ. 86047

Date:

*04/13/07*



# *First Baptist Church*

## *Winslow, Arizona*



411 North Warren, Winslow, AZ 86047

928-289-2484

fax: 928-289-4743

[www.fbcwinslow.org](http://www.fbcwinslow.org)

April 13, 2007

To: The Corporation Commission

Recently I learned that UniSource is requesting a rate increase and I wanted to tell you how this would impact us. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause us to have to make choices about health and safety for the homeless in our area.

A rate increase would effect us in the following manner:

We at First Baptist Church use our facility for an Emergency Winter Shelter in order to keep homeless people living on the streets of Winslow from freezing to death when the temperature drops. Two people died from exposure to the elements in December 2006. During the months of January through March when the shelter was operating we didn't lose one.

Unfortunately, City regulations require that our thermostats be kept at 70°F. When the heaters had to keep the facility heated to that level eight hours/day, seven days/week, not counting regular church activities, you can imagine the tremendous burden it put on us financially.

A rate increase in utilities would make this a financial burden we would be unable to bear, especially in light of the fact that we were hoping to run the shelter for a greater number of winter months in the future.

Please consider our request that you do not allow this rate increase.

Thank you,

Fredrick J. Harris  
Senior Pastor

**The Salvation Army  
Winslow Service Unit  
411 N. Warren Ave.  
Winslow, AZ 86047  
(928) 289-2484**

April 13, 2007

To: The Corporation Commission

Recently I learned that UniSource is requesting a rate increase and I wanted to tell you how this would impact us. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause us to have to make choices about health and safety for families in our area.

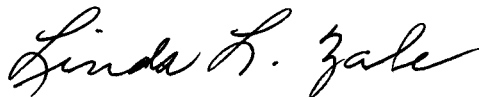
A rate increase would effect us in the following manner:

We at the Winslow Salvation Army Service Unit assist families with their utility bills using donations received from the various utility companies' Share Funds and from monies through the Salvation Army Christmas Bell Ringing. As you can see, any rate increase will greatly affect how many families in need we are able to assist when our funds are so limited.

All families assisted are in need due to unexpected or unusual incidents in their lives such as illness, hospitalization or death of a family member, loss of job, etc., not just because they did not have enough money to pay their utilities.

Please consider our request that you do not allow this rate increase.

Thank you,



Linda L. Zale  
Secretary/Treasurer  
Winslow Salvation Army Unit



Catholic Charities  
Community Services

*Providing Help. Creating Hope. Serving All.*

April 13, 2007

To: The Corporation Commission

Recently we learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact us. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause us to have to make choices about health and safety for the poor clients in our area.

A rate increase would affect us in the following manner:

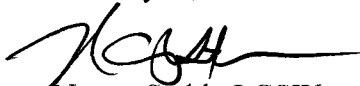
Catholic Charities serve hundreds of low income families these families struggle to pay there basic bills and put food on the table. A rate increase would be an extreme burden on theses families. These families may end up having illness or death due to lack of resources to pay there basic bills.

We serve Foster families as well as low income families, putting hundreds of children at risk and causing financial hardship to our foster families as well.

Please consider the large risk too many innocent children, our hope for the future.

We request that you do not consider the rate increase.

Thank you,

  
Nancy Stehle, LCSW  
Assistant Site Director

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

*I'm a single parent of four children  
living on a fixed income. Raising  
the rates will be a financial hardship  
on me & my family.*

Please consider my request that you do not allow this rate increase

Thank you,

Sign: *Sam Bailey*

Date;

*4/10/07*



To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

This increase will impact a majority of families throughout Arizona, such as those from single parent income homes. This increase will cause a majority of these families to decrease their minimal standard of living in order to accomodate this projected gas increase from Unisource.

Please consider my request that you do not allow this rate increase

Thank you,

Sign.



Date;

07/10/07

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

ALL THE FUEL PRICES ARE TO HIGH. ~~THEY~~  
GASOLINE, OIL AND NATURAL GAS ARE GOING UP  
EVERY DAY. PEOPLE CAN HARDLY AFFORD TO  
DRIVE MUCH LESS HEAT THEIR HOMES.  
ENOUGH IS ENOUGH !!

Please consider my request that you do not allow this rate increase

Thank you,

Sign:

*Stephen Craig*

Date;

4/12/07

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

*It would mean having to make choices in terms of health, safety for myself too. It would mean hardship as well for some of us that are on fixed income.*

*And I think that would also apply to our clients as well, who are also on fixed incomes.*

Please consider my request that you do not allow this rate increase

Thank you,

Sign:

*Bellina Jim*

Date:

*4/9/07*

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

CAUSE choices between heating  
and other expenses. This last winter  
their charges exceeded our budget by up  
to \$150 in a single month.

Please consider my request that you do not allow this rate increase

Thank you,

Sign: Kevin Berg

Date:

4/9/07

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

I am a single person on one paycheck - I bring home 735<sup>00</sup> bi weekly. My rent is 475<sup>00</sup> a month plus utilities. I have a car pymt of \$364<sup>00</sup> plus insurance & maintenance. With my health problems I have extensive Dr. bills. I am lucky to have \$75<sup>00</sup> to last me 2 wks for gasoline & groceries after my monthly obligations.

As for our families that I work with other ~~in~~ Non-profit agencies - I see them struggling on small incomes with several children to feed & clothe. The City of Winslow is trying to put regulations on Day Care in homes - which may cut down on quality of child care - which may put many children at risk of staying home alone or not in quality day care. Please consider my request that you do not allow this rate increase if the parents have to work more to pay for the extra utilities cost - This increase will possibly lead to more neglect of our precious children -

Thank you,

Judith Wemberley  
209 W. Henderson  
Winslow, Az 86047

Sign:

Judith Wemberley

Date:

4-6-07

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner:

WITHIN THE LAST 6 YEARS WE HAVE WATCHED OUR AVERAGE GAS BILL GO FROM 40 DOLLARS PER MONTH TO OVER 80 DOLLARS PER MONTH. THIS EVEN AFTER INSTALLING A MORE EFFICIENT WATER HEATER (OUR ONLY GAS APPLIANCE). WITH 2 OF OUR FAMILY MEMBERS ON FIXED DISABILITY INCOMES, THE IMPACT OF ANOTHER RATE INCREASE BRINGS US CLOSER TO HAVING TO MAKE THE CHOICE OF INCURRING THE COST OF CONVERTING TO TOTAL ELECTRIC AS A RESPONSIBLE WAY OF ADDRESSING UNISOURCE'S RATE INCREASES.

Please consider my request that you do not allow this rate increase.

Thank you,

**John T. Larson; Vida Larson; & Nate Larson**

Sign:

*John T. Larson*  
*Vida Larson*  
*Nate Larson*

Date:

*04/10/07*  
*04/10/07*  
*04/10/07*

To: The Corporation Commission

Recently I learned that Unisource is requesting a rate increase and I wanted to tell you how this would impact my life. Here in Northern Arizona we can experience great weather and temperature change. Sometimes the temperature can drop 30 degrees in an 8 hour period. The rate increase would cause me to have to make choices about health and safety for myself and my family.

A rate increase would effect me in the following manner

Having served on the Board of Directors with the Bread of Life Mission for over a year; I am appalled at the fact our budget sees the cost of utilities exceeding the cost of feeding people by nearly 8%. When the cost of utilities rise, the limits put on other services is direct and severe, curtailing a homeless shelter's ability to serve.

Please consider my request that you do not allow this rate increase.

Thank you,

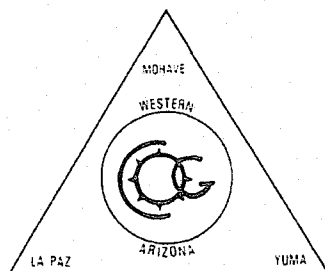
John T. Larson  
Member of Advisory Board  
Bread of Life Mission

Sign:



Date:





# WESTERN ARIZONA COUNCIL OF GOVERNMENTS

AREA OFFICE  
208 N. 4th Street  
Kingman, Arizona 86401  
(928) 753-6247  
Fax (928) 753-7038

MAIN OFFICE  
224 S. 3rd Avenue  
Yuma, Arizona 85364  
(928) 782-1886  
Fax (928) 329-4248

AREA OFFICE  
1713 Kofa, Suite D  
Parker, Arizona 85344  
(928) 669-9466

April 3, 2006

Mike Gleason, Chair  
Jeff Hatch-Miller, Commissioner  
Kris Mayes, Commissioner  
William Mundell, Commissioner  
Gary Pierce, Commissioner  
Arizona Corporation Commission  
Commissioners Wing  
1200 West Washington  
Phoenix, AZ 85007-2996

## RE: Unisource Gas Rate Case

Chairman Gleason and Commissioners:

Western Arizona Council of Governments' (WACOG) Housing Program for low-income recipients has substantially benefited from Unisource Gas contributions. During the previous three (3) years (2004-2006) the WACOG Housing Program was able to assist 46 households with the Unisource Gas contribution of \$54,000. During this same time period, WACOG leveraged \$6.53 dollars for every \$1 dollar expended through the Unisource Gas Appliance Replacement Program in order to ensure the homes were weatherized and emergency repairs (health and safety issues) were addressed at the same time.

Based on the experiences while working with our Unisource Gas clients, WACOG is strongly recommending that three areas of note be addressed during the Unisource Gas rate case.

1. Low-income consumers should be held harmless to any impending rate increases through Unisource Gas. In a 15% sampling of the 210 Unisource Gas clients that WACOG served with bill assistance in 2006, we found that the utility burden, based on gross income, was 28%.
2. Unisource Gas provides increased funding for weatherization services beyond the Unisource Gas Appliance Replacement Program. Currently all donations through Unisource Gas are specifically targeted to appliance replacement and/or repair.
3. Unisource Gas provides increased funding for low-income bill assistance. At this time, Unisource Gas donations do not provide for assisting families with bill assistance.

Some of the demographics of families receiving services in 2006 through the WACOG Human Services Department in the Unisource Gas service area are:

65% of the families had 1 or more sources of income in the home	16% of the people served were disabled;
37% of the families were working poor	10% of the people served were elderly;
24% of the families assisted were home owners;	63% of the people assisted did NOT have health insurance;
32% of the families served were single parent households.	45% of the people assisted were children;



The families that are being served reside at poverty level. As a result, utilities consume a much larger portion of the low-income family's income than that of a higher income family. Low-income persons must often make monthly decisions whether to pay rent/mortgage, utilities, or buy food.

Two families that WACOG served with Unisource Gas funding in 2006 are:

- A single mother of three children (ranging in age from 1 to 6 years old). The family's gas water heater went out and through Unisource Gas funding WACOG was able to install the family with a new natural gas water heater that should last 10-15 years.
- A senior citizen who had a furnace break down was not able to afford the replacement or repair of the furnace. By leveraging Unisource Gas funding with other resources WACOG was able to ensure that the lady had a source of heat without the financial worries of the unit breaking down again in the near future.

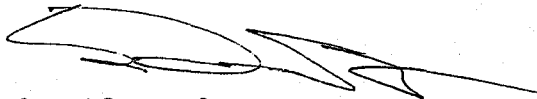
Two families that WACOG served with bill assistance that are Unisource Gas clients:

- Single mother with six children, 2 weeks-12 years of age. Client was held hostage for 5 days in a motel room in Phoenix, Arizona and beaten by her husband. Client escaped and fled to Kingman Arizona and was staying in the Kingman Domestic Shelter with her children. Client found employment, and was able to save enough for rental deposit and rent and utility deposits. Due to the expense of moving into a home, the client did not have enough funds to pay her first gas bill. Client was able to receive help for utility assistance from WACOG. Without the help client's home would have been without heat, hot water and she would not been able to cook meals for her family. Client received this help Dec. 2006.
- Another client who received help with her gas bill was a 72 year old woman; she was living in a home with no heat, her gas had been shut off due to lack of payment. Client had spent her money on prescription drugs she needed for kidney failure. The client's only heat was an old electric heater. The fire department referred her to WACOG and we were able to get her gas service turned back on. Client and the Kingman fire department were elated that we were able to help due to the woman's failing health and the safety factor with the electric heater. Help was received in Nov. 2006

Attached you will find testimony from Mr. & Mrs. Kaplan on the benefits they received through the WACOG Housing Program which leveraged Unisource Gas funding in the home to holistically address the most urgent needs in the home while at the same time providing weatherization measures to ensure the reduced consumption of energy in the future.

Thank you for taking the time to review the information I have provided and if I may be of further assistance please contact me at your earliest convenience.

Sincerely,



Susan J. Dempsey-Spurgeon  
Director, Human Services Department  
Western Arizona Council of Governments  
224 S. 3<sup>rd</sup> Avenue  
Yuma, AZ 85364  
Tel: 928.217.7123  
Fax: 928.329.4248  
E-Mail: [susand@wacog.com](mailto:susand@wacog.com)  
[www.wacog.com](http://www.wacog.com)

Attachment

CC: Brian H. Babiars, WACOG Executive Director  
Cynthia Zwick, ACAA Executive Director

March 25, 2007

Council of Government  
Kingman Office

The program to assist property owners was one of respect for us and in no way were we treated as if we were not paying for the work.

No words can express our appreciation that our dignity was considered.

Thank you for the wonderful treatment we received and the most excellent job Blake and his staff has done for us.

The doors, stove, refrigerator, hot water tank and our new ceiling we feel so grateful and can honestly say our lives and comfort has been improved.

Thank you from the bottom of our hearts.

Sandi & Dennis Kaplan  
7780 W. Untar Rd.  
Golden Valley, AZ 86413